



Name _____

Crisis Management

The Place of Crisis Management

- The goal of crisis management is to maintain s_____ and should be a l_____ r_____
- There is no t_____ value for crisis management
- Should not be used without an accompanying i_____ plan
- maladaptive behaviour can occur because:
of a s_____ event (e.g., didn't sleep the night before) or
a m_____ about the cause of the behaviour (i.e., we thought it was because they were avoiding leaving the building, but it was actually to get a chocolate bar)
- In these situations, the goal is to maintain everyone's s_____ and not to teach alternative behaviours. This is because we have not shown an alternative for them to use. For example, if someone is using physical aggression to get out of arts and crafts, we have to teach them an a_____ way to communicate their desire not to participate (e.g., sign language, a statement).
- R_____ and p_____ do not teach a person alternative strategies