



Crisis Management

The Place of Crisis Management

- The goal of crisis management is to maintain safety and should be a last resort
- There is no therapeutic value for crisis management
- Should not be used without an accompanying intervention plan
- maladaptive behaviour can occur because:
of a setting event (e.g., didn't sleep the night before) or
a misjudgement about the cause of the behaviour (i.e., we thought it was because they were avoiding leaving the building, but it was actually to get a chocolate bar)
- In these situations, the goal is to maintain everyone's safety and not to teach alternative behaviours. This is because we have not shown an alternative for them to use. For example, if someone is using physical aggression to get out of arts and crafts, we have to teach them an alternative way to communicate their desire not to participate (e.g., sign language, a statement).
- Restraint and punishment do not teach a person alternative strategies

[Information Sheet No. 27 has a corresponding Challenge Sheet No. C27]